



McLeod Medical Center-New Mexico Shows Itself to be a Champion of Health Information Technology (HIT) Use and Innovation using iPatientCare EHR and Billing System



iPatientCare Rated As Very Responsive and Accessible EHR Vendor by McLeod Medical Center in its Efforts to meet the Meaningful Use and to report to the national PQRS.

iPatientCare, Inc., a pioneer in mHealth and cloud based ambulatory EHR, integrated Practice Management and Patient Portal solutions, announced McLeod Medical Center-New Mexico getting recognized as a Champion of Health Information Technology (HIT) use and innovation using iPatientCare EHR and integrated Practice Management System in its efforts to meet the Meaningful Use and to report to the national PQRS.



“A New Mexico medical practice has shown itself to be a champion of health information technology (HIT) use and innovation. McLeod Medical Care, with offices in the small, rural communities of Cedar Crest, Edgewood and Moriarty, has disproven any theory of “small town mentality” in its approach to health care and HIT. The practice implemented its electronic medical record (EMR) in 2004 and was recognized as one of the first in the state to do so with assistance from HealthInsight New Mexico through its Doctor’s Office Quality Information Technology (DOQ-IT) Program.” quoted one of the recent publications on Improving Health for Populations and Communities by the New Mexico Medical Review Association (NMMRA).

The practice established itself as an early adopter of EMR technology when many practices were deeply engrained in paper patient charts with no aspiration for change. Ten years ago, the EMR industry was just starting out, and the technology was not specialized for different types of medical practices and did not include billing capability.

“We selected iPatientCare in 2004 because of the ease-of-use of their product and extremely knowledgeable and nice people who took pride in showing their product to us. They had just a handful of clients in the state. This allowed for substantial individualized attention to our practice. iPatientCare was consistently responsive to our requests for enhancements and customizing. Over time, we were able to go from two separate products from two separate vendors – the EMR and the billing software – to one integrated system from iPatientCare. We further added the e-prescribing capability and multiple laboratory interfaces because iPatientCare consistently listened to us as their customers even though, they grew substantially in last decade.”, said Orrin McLeod, MD, Medical Director, McLeod Medical Center.

“Whenever we needed the system to do something new, iPatientCare listened and added in the next enhancement for us,” said Victoria Gonzales, the Office Manager, McLeod Medical Center serving thousands of lives by more than fifteen providers practicing from three locations. “Our diabetic foot exam rates used to be very low. iPatientCare EHR has improved documentation substantially: our rate on this measure is up to 90 percent now. Because things are no longer missed, our patients are getting higher quality care, thanks to iPatientCare.” added Victoria.

Udayan Mandavia, President/CEO, iPatientCare was very glad and excited with McLeod Medical Center’s achievement and recognition. He commented, “iPatientCare as an EHR vendor believes in living by its values – better outcomes, reduced costs, meaningfully. That is the reason we have been selected as one of the preferred/MU partners by numerous Regional Extension Centers. Our dedicated team of Quality Improvement professionals works with our customers and QIO/REC in their efforts to meet national meaningful use criteria of their system and to report to the national Physician Quality Reporting System. Both activities qualify the practice to receive federal incentive dollars.”

Victoria offers advice to practices beginning the journey toward EMR adoption. To her, the key to their success has been the accessibility of their vendor. “I highly recommend that anyone starting out should do their homework: find a vendor that is accessible. Our vendor has been responsive to us from the very beginning, and they have allowed us flexibility and growth over time.”



“Today, our EMR is very smooth. I can’t imagine ever going back to paper,” she said.

About iPatientCare:

iPatientCare, Inc. is a privately held medical informatics company based at Woodbridge, New Jersey. The company is known for its pioneering contribution to mHealth and Cloud based unified product suite that include Electronic Health/Medical Record and integrated Practice Management/Billing System, Patient Portal/PHR, Health Information Exchange (HIE), and mobile point-of-care solutions that serve the ambulatory, acute/sub acute, emergency and home health market segments.

iPatientCare EHR 2014 (2.0) has received 2014 Edition Ambulatory Complete EHR certification by ICSA Labs, an Office of the National Coordinator-Authorized Certification Body (ONC-ACB), in accordance with the applicable eligible professional certification criteria adopted by the Secretary of Health and Human Services (HHS).

Full certification details can be found at [ONC Certified Health IT Product List](#).

The ONC 2014 Edition criteria support both Stage 1 and 2 Meaningful Use measures required to qualify eligible providers and hospitals for funding under the American Recovery and Reinvestment Act (ARRA).

The company has won numerous awards for its EHR technology and is recognized as an innovator in the field, being a pioneer to offer an EHR technology on a handheld device, an innovative First Responder technology to the US Army for its Theatre Medical Information System, the first to offer a Cloud based EHR product. iPatientCare is recognized as one of the best EHR and Integrated PM System for small and medium sized physicians’ offices; has been awarded most number of industry Awards; and has been recognized as a preferred/MU partner by numerous Regional Extension Centers (REC), hospitals/health systems, and academies.

Visit www.iPatientCare.com for more information.